



We care about your safety, to share our reopening!

We have equipped to be able to guarantee you an experience of relaxation and tranquility in total safety.

To be more specific, here are the measures implemented:

- **Sanitation of all surfaces with which you can have contact**

We perform a periodic disinfection of all our spaces by steam at 100 ° C and then a cleaning of all surfaces based on sodium hypochlorite. This procedure is scheduled in our rooms and apartments before the arrival of each new guest.

- **Food storage and preparation in full compliance with the rules**

As always, we choose the best products, taking care to keep them and prepare them according to hygiene rules. Those who work in the dining room and in the kitchen always wear a mask, wash their hands every 30 minutes and sanitize the work spaces recurrently with hypochlorite-based devices.

- **Temperature control**

Upon the answers given in the information sheet signed on your arrival, we may ask you to check the temperature. We know that it is not a usual procedure of our service, but we think it is essential to have this type of control to ensure the safety of all guests and our staff.

- **Sanitizing gel**

At the entrance of our locals and inside, between the tables, you will find sanitizing gel to disinfect the hands whenever it feels necessary.

- **Safety distance in the swimming pool area**

Each guest is assigned a deck chair and umbrella (on the swimming pool terrace or in the garden next to them). These have been positioned so that there are two meters of distance between every assigned deck chairs and umbrella. We therefore ask our guests to respect the distances and not to move them. In water the maximum number of bathers at the same time is 15 people (among the three pools).

- **Safety distance in San Sebastiano restaurant**

The arrangement of the tables in our halls is designed to always maintain the safety distance of at least 1 meter between guests and staff and between guests and guests. For this we have decreased the number of seats and placed the tables at the right distance.

- **Mise en place in complete safety**

We thought that the best thing considering the moment was the use of disposable elements on our tables. Among other things you will find: breakfast placemats, tablecloths, bread baskets and disposable menus, to ensure the least contact of objects between guest and guest. For the same reason, the dishes will also be dressed by our waiters and kitchen operators. In case you need more oil or salt for example, you can communicate it to our waiters who will add it to your plate.

- **Contactless payment**

As per the provisions, we encourage payment by cards, faster and safer. Payment by cash will still be possible thanks to the plexiglass separators placed in front of the reception, useful for limiting contacts but for allowing communications.